

Washington Flood Recovery Update

KEY MESSAGES

Homeowners and renters in Clallam, Skagit and Whatcom counties, including residents of the Lummi Nation, Nooksack Indian Tribe, the Quileute Nation and other tribes in the three counties who had uninsured losses from flooding and mudslides Nov. 13-15, 2021 may be eligible for federal disaster assistance from FEMA. FEMA has programs that may provide financial help with temporary housing expenses, basic home repairs and other essential disaster-related needs. To date, FEMA has approved more than \$2.43 million in grants for individuals and households.

If you haven't already done so, contact your insurance company and file a claim for the disaster-caused damage. Be sure to take photographs or video of the damage and keep all receipts for repair work.

You can register with FEMA in several ways: Go online to DisasterAssistance.gov, call **800-621-3362**, or use the [FEMA app](#) for smartphones. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Lines are open from 7 a.m. to 11 p.m. PST, seven days a week. The deadline to register is March 7, 2022.

3 Ways to Apply for Disaster Aid



ONLINE
DisasterAssistance.gov



FEMA APP
Download the
FEMA APP



CALL
800-621-FEMA (3362)
or TTY 800-462-7585

 **FEMA**

FEMA Individual Assistance

FEMA's Individual Assistance program is designed to help disaster survivors with basic, critical needs such as a safe, sanitary, and functional place to live while survivors look for a long-term or permanent housing solution. It is not designed to make survivors whole and is not a substitute for insurance coverage. FEMA Individual Assistance cannot duplicate other sources of assistance.

After you register

After you apply for federal disaster assistance, it is important that FEMA be able to contact you. Be aware that phone calls from FEMA may appear to come from unidentified numbers and make sure that FEMA has your current contact information. FEMA may call to obtain more information for your application or to schedule an inspection of the damaged home.

Applicants for FEMA assistance will receive a letter from FEMA by mail or email. It is important to read it carefully because it will include the amount of any assistance FEMA may provide to you and information on the appropriate use of disaster assistance funds. You may need to submit additional information for FEMA to continue to process your application.

Examples of missing documentation may include proof of insurance coverage, settlement of insurance claims, proof of identity, proof of occupancy, proof of ownership, or proof that the damaged property was your primary residence at the time of the disaster.

If you have questions about the letter, you can get answers by going online to DisasterAssistance.gov or calling the FEMA Helpline at **800-621-3362**.



FEMA

DisasterAssistance.gov

Survivors are encouraged to set up a disaster account with FEMA online.

- Go to DisasterAssistance.gov.
- Select “Apply Online” and follow instructions. You will be asked for your Zip Code and connected to Washington flooding and mud slide disaster assistance.
- A PIN will be sent to the email address on file. You can then log into your account.
- Documents can be uploaded in the Upload Center.

Washington Flooding And Mudslides DR-4635-WA

\$14.8M

IN SURVIVORS' POCKETS



467

HOUSEHOLDS APPROVED
FOR FEMA GRANTS

\$12M

National Flood Insurance
Program Claims Paid



\$189K

Other
Needs Assistance



\$2.24M

Housing
Assistance



\$398K

Low-interest Disaster
Loans Approved

1/19/22



FEMA

FEMA reminds survivors:

FEMA and the U.S. Small Business Administration (SBA) never charge for registration, home inspections, grants, disaster-loan applications or anything else.



If you believe you or a loved one are the victim of a scam or identity theft, report it immediately to your local police or sheriff's department. If you suspect fraudulent activity involving FEMA, you can report it to the FEMA Fraud Branch at: StopFEMAFraud@fema.dhs.gov. If someone is using your personal information to open new accounts, make a purchase or get a tax refund, report it at [IdentityTheft.gov](https://www.identitytheft.gov).

U.S. Small Business Administration (SBA):

Long-term, low-interest disaster loans for homeowners, renters, businesses and nonprofit organizations from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and other sources.

Applicants may apply online using the Electronic Loan Application (ELA) via the SBA's secure website at disasterloanassistance.sba.gov/ela/s/. Paper applications may be requested by calling the SBA Customer Service Center at **800-659-2955 (800-877-8339 TTY)** or by sending an e-mail to disastercustomerservice@sba.gov.



An SBA Business Recovery Center is operating at Everson Mercantile Building, 128 West Main St., Everson, WA 98247. Hours Monday - Friday, 9 a.m. - 6 p.m.

After you apply for disaster assistance from FEMA, you may be referred to the SBA. It is important to submit an application as soon as possible. If your application is approved, you are not obligated to accept an SBA loan. Failure to return the SBA application will disqualify you from other possible FEMA assistance, such as disaster-related car repairs, clothing, household items and other expenses.

Resources

Washington State Department of Social and Health Services (DSHS): Disaster Cash Assistance Program for residents affected by the November flooding. For more information, visit [WashingtonConnection.org](https://www.washingtonconnection.org) or call **877-501-2233**.

American Red Cross: 800-733-2767, redcross.org/get-help.html

Salvation Army (Anacortes): 360-519-4069, [Northwest Division \(salvationarmy.org\)](https://www.salvationarmy.org)

Team Rubicon: Construction and home cleanup for disaster survivors, **310-640-8787**, [teamrubiconusa.org](https://www.teamrubiconusa.org)

Mennonite Disaster Services: Debris removal, demolition and cleanup. Call the Ferndale Community Resource Center at **360-380-2200**

Catholic Immigration Legal Services: 206-328-6314, DACA Hotline: 206-566-6664

Washington State Animal Response Team: Assistance for companion animals and livestock in active emergency situations; 425-681-5498, wasart.org

Samaritan's Purse: Demolition and mold treatment, 360-303-3563

Whatcom County relocation assistance: oppco.org

Whatcom Strong assisting disaster survivors: whatcomstrong.com

Whatcom County Library Resource Page database of community resources: wcls.org

Whatcom County Call Center, 360-788-5303, is available for people affected by the disaster. Hours are daily from 8 a.m. to 5 p.m. Callers may leave messages, including in Spanish, after hours.

New Song Church Bellingham – Project Restore: Email admin@nscbellingham.com if you need free home mitigation or restoration services.

Skagit Helping Hands Food Bank: 360-856-2211; helpinghandsfoodbank.org

Skagit Valley Neighbors in Need: Client services, 360-982-2089, svneighborsinneed.com

La Conner Sunrise Foodbank: 360-488-3878, laconnerfoodbank.com

Skagit Rising (Skagit Public Health Project): Mental and behavioral health and substance use disorder resources, 360-416-1500, skagitrising.org

Skagit Animals in Need: Food and care for animals of families experiencing temporary economic hardship, skagitanimalsinneed.org

Skagit County Department of Emergency Management: 360-416-1850

Clallam United Way: Emergency housing and financial resources, 360-457-3011, unitedwayclallam.org

American Red Cross Northwest Region-South Puget Sound and Olympics: 253-474-0400, [South Puget Sound | American Red Cross](http://SouthPugetSound.AmericanRedCross.org)

Forks Community Food Bank: 360-640-8211.

Clallam Habitat for Humanity: 360-775-3742, habitatclallam.org

Olympic Community Action Programs: 360-452-4726, olycap.org

Clallam Emergency management information: clallam.net